

SCENTAIR BREEZE™

USER MANUAL





SCENTAIR BREEZE

User Manual



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CONGRATULATIONS ON YOUR NEW SCENTAIR BREEZE!

The ScentAir Breeze is a vertical atomization device. That means it turns fragrance oil held in the blue fragrance cartridge into a vapor that covers an area of up to 2000 square feet. Plus, it's completely self-service and very easy to set up.

Don't see a blue cartridge inside the device?

Don't worry. The blue fragrance cartridge will arrive in a separate package. So, be sure to change out your old cartridge when you receive the new one. We show you how within this product guide.

What's in this guide?

This product guide walks you through setting up your device, changing the fragrance cartridge, and managing settings using ScentConnect. And it offers tips to make using the ScentAir Breeze even easier.

We're thrilled you've chosen the ScentAir Breeze for your place of business and hope it'll help you create a memorable experience for your team and visitors.

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WHAT'S IN THE BOX?

ScentDirect Breeze System



Power Supply



Product Guide



ARRIVING IN A SEPARATE BOX

Fragrance Cartridge



TIP

Be sure to replace your old the fragrance cartridge when you receive the new one.
For more information about your ScentAir Breeze, please call Customer Service at or 866.723.6824.

SAFETY TIPS AND PRECAUTIONS

When using the ScentAir Breeze, please follow these important guidelines to prevent spills and injury.

REMEMBER

- The fragrance cartridge contains oil that can damage surfaces if spilled.

ALWAYS

- Secure the device with both hands and keep it upright when moving it.
- Set the device on a stable, level surface, like a shelf, table, or desk.
- Set the device at least 24 inches below the ceiling or any other horizontal surface.
- Set the device 5-10 inches from a vertical surface, like a wall, window treatment, or piece of furniture, to prevent possible oil damage from fragrance.
- Keep the fragrance oil away from and out of your eyes. Should oil get into your eyes, flush with water immediately, and contact your healthcare professional.
- Keep the device out of reach of small children and away from pets.

NEVER

- Take the device apart or attempt to repair the device yourself. In the event of a problem, please contact our Technical Services at 866.723.6824.
- Pour water into the blue fragrance oil cartridge or mix the fragrance oil with any other liquids.
- Tilt, move, empty, or refill the device while it's in operation.
- Cover the device with an object or material while the device is in use.
- Consume the fragrance oil or place the fragrance cartridge where someone else may accidentally consume the fragrance oil.

PLACING YOUR SCENTAIR BREEZE

Follow these **DOs** and **DON'Ts** to choose a place for your device:

DO set the device

- On a level surface, like a table or desk.
- Where it can't be knocked over.
- Set the device 5-10 inches from a vertical surface, like a wall, window treatment, or piece of furniture, to prevent possible oil damage from fragrance.
- In a location with good airflow and traffic within your place of business to ensure the fragrance is dispersed evenly throughout the area of reach. Remember, the fragrance can reach an area of up to 2000 square feet.

DON'T set the device

- On the floor.
- On an uneven surface.
- Within 5-10 inches of a vertical surface.
- Within 24 inches of a ceiling or other horizontal surface above the device.

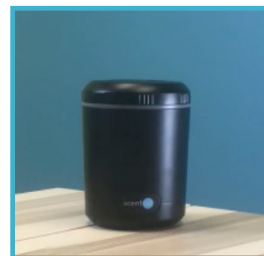
SETTING UP YOUR SCENTAIR BREEZE

1. **Remove the device from the box.**
2. **Set the device on a level surface.**
See page 5 for more information on placing your device.
3. **Choose your device settings.**
You may program and manage your device remotely using Wi-Fi and ScentConnect. (See page 10.)

IMPORTANT

To avoid spills, be sure to set up Wi-Fi BEFORE inserting the fragrance cartridge.

4. **Remove the device lid.**
Turn the lid counterclockwise (to the left) to unlock and remove it.
5. **Set the device lid aside.**
The white hose should not be removed. It connects the device lid to the pump located at the bottom of the device.
6. **Remove the fragrance cartridge from its box**
Set the cartridge on a level surface. The fragrance cartridge contains oil that can damage surfaces if spilled.



7. *Carefully remove the fragrance cartridge lid, and set it aside for disposal.*

REMEMBER

The cartridge contains oil that can damage surfaces if spilled.

8. *Carefully screw the fragrance cartridge into the collector* located on the underside of the device lid. Be sure to keep the fragrance cartridge level to prevent spilling the fragrance oil.
9. *Place and lock device lid onto device.*
Set the device lid so that fragrance cartridge sits in the center of the device. Tighten the lid by turning it clockwise (to the right) until you feel the lid click into a locked position.
10. *Turn the device on* by plugging it in.



MANAGING YOUR SCENTAIR BREEZE SETTINGS MANUALLY

The buttons on the back of the ScentAir Breeze allow you to change your device settings manually with the click of a button. The selected setting is pushed to ScentConnect after 5 seconds if Wi-Fi is set-up and on.

The ScentAir Breeze comes with 3 default 24/7 event settings to allow for basic operations without Wi-Fi. Each setting will run your device on a 24-hour schedule, but are programmed to ensure a fragrance cartridge will last for the full 30-days. For each of the 3-default settings the factory Pump Speed is 2, and the factory Fan Speed is 5.

- **Setting #1, Low** - The device will atomize fragrance for 45 seconds every 5 minutes
- **Setting #2, Medium** - The device will atomize fragrance for 45 seconds every 3 minutes
- **Setting #3, High** - The device will atomize fragrance for 21 seconds every 1 minutes

PAUSE

The Pause button controls the pump and fan. Pressing Pause turns off these features for **60 minutes**. After that time, the device resumes its set schedule. The selected Pause setting is also pushed to ScentConnect after 5 seconds if Wi-Fi is set-up and on.

FAN

The Fan button controls the speed of the fan. Speed can be set to 10%, 40%, 70%, and 100% and can be changed manually by pressing this button. The selected setting is pushed to ScentConnect after 5 seconds if Wi-Fi is set-up and on.

INTENSITY

The Intensity button controls the amount of oil atomizing. Intensity level can be set to 1 (low), 2 (medium), and 3 (high) manually by pressing the Intensity button. The selected setting is pushed to ScentConnect after 5 seconds if Wi-Fi is set-up and on.

TIP

See *Managing your ScentAir Breeze with ScentConnect* for more information about connecting your device to Wi-Fi and managing settings on the ScentConnect platform.

UNDERSTANDING THE LED LIGHTS



The LED lights on the back of the ScentAir Breeze indicate the status of key elements of your device: Power, Schedule, and Wi-Fi connectivity. Following is a guide to the meaning of each light.

Power: ● GREEN LED Light

When light is

- Off - No power is flowing to the device.
- Pulsing – The device has received the latest update from ScentConnect.
- Solid – Power is flowing to the device.

Schedule: ● ORANGE LED Light

When light is

- Off – No events are scheduled for the device.
- Slow Pulsing – The device is paused (in standby/pause mode).
- Fast Pulsing – The device is in a resting cycle of an event and is not currently emitting scent.
- Solid – A Scent Event is currently running and atomizing oil.

Wi-Fi: ● BLUE LED Light

When light is

- Off – The device is not connected to Wi-Fi.
- Very Slow Pulsing – The device has a saved network, but is not connected.
- Fast Pulsing – The device is connected to Wi-Fi.
- Solid – The device is online and connected to ScentConnect.

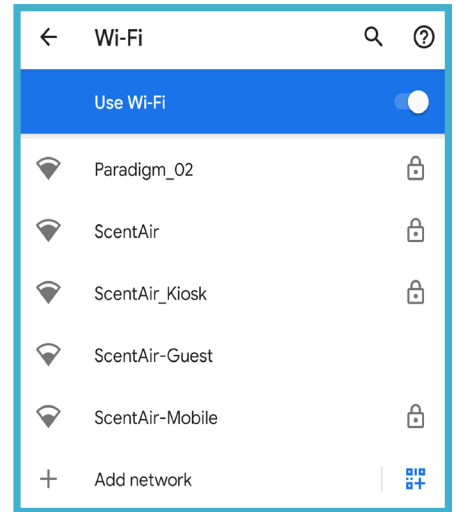
CONNECTING YOUR SCENTAIR BREEZE TO Wi-Fi

1. **Plug the device into a power source**, and wait for the POWER light to display a solid green light.
2. **Locate an available Wi-Fi connection** using your desktop, tablet, or mobile device.
3. **Select the Wi-Fi network** that matches the last 6 digits of the MAC address found on the bottom of your diffuser. For example, if your diffuser label read like the below image, the network would display to you as "ScentAir-Breeze-6C-A3-8C."

TIP

For optimal security, we recommend connecting your ScentAir Breeze on a secured, password-protected Wi-Fi network that doesn't change frequently – not on an unsecured network connection.

If you are experiencing any problems connecting to the ScentConnect platform during setup, please try another device running MAC OS, OSX, Android, or Windows machine with Wi-Fi capabilities.



4. Enter the pre-programmed ScentAir master device password: **scentconnect** — Be sure to use lowercase letters. This password cannot be reset or changed.
5. Select your company Wi-Fi network when prompted on the popup screen.

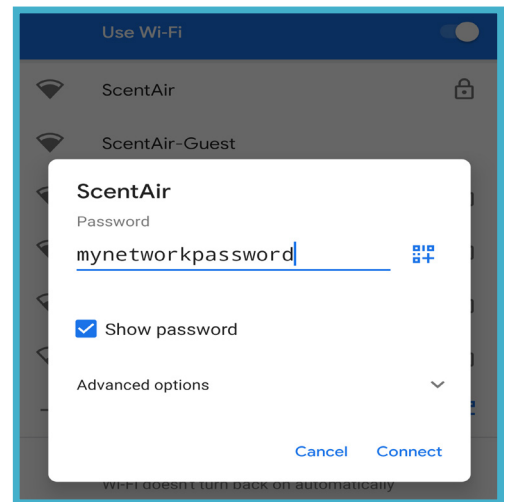
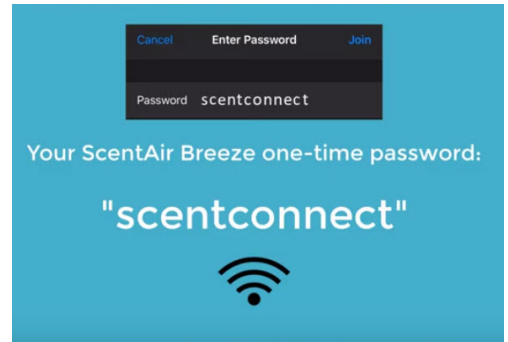
TIP

If the popup screen doesn't appear, enter this URL into your browser to continue to the next step: 192.168.1.1

6. Enter your company Wi-Fi network password to connect.
7. **Congrats! You're connected.**

TIP

The ScentAir Breeze uses Wi-Fi specifications 802.11 b/g/n, and operates using the frequency range: 2.4 GHz



ACCESSING THE SCENTCONNECT PLATFORM

To connect and control your ScentAir Breeze, you need to create a ScentConnect.com online login. ScentConnect is our patented cloud-based, device management program. Below are the steps to follow:

1. Go to scentconnect.com
2. Select “signup” above the login box
3. Enter your email address and click “Signup”
4. This will prompt ScentConnect to send you a verification email
5. After verifying your email, enter a secure password and continue
6. Enter your information: name, location, temperature, notifications, 24/12 hour settings
7. Then name your organization (note: your organization name is your business name)
8. If available, please also enter your ScentAir Account ID if you know it
9. Click, “Finish” and your account will be setup!

TIP

The ScentConnect Platform refers to each ScentAir device as an asset.

NAVIGATING THE SCENTCONNECT PLATFORM

This ScentConnect Platform offers three dashboard views: Organization, Location, and Asset. Here’s a summary of what each dashboard is and what you can do from each dashboard. The ScentConnect Platform refers to each ScentAir device as an asset.

ORGANIZATION DASHBOARD

The Organization Dashboard displays the name of your organization and offers an overview of the locations at which your organization has ScentAir devices or assets, the number of assets at each location and the status of those assets. To view detailed information about an asset at a specific location, simply click the location name to access the Location Dashboard.

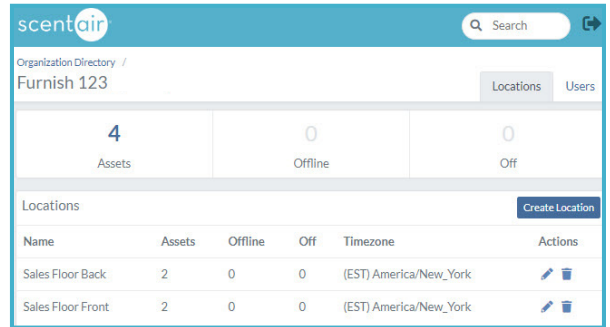
What You Can Do

ScentConnect offers three access levels: Manager, Operator, and Viewer.

Manager - Users with manager access can edit device settings and can create, modify, or delete locations and users.

Operator - Users with operator access can edit device settings.

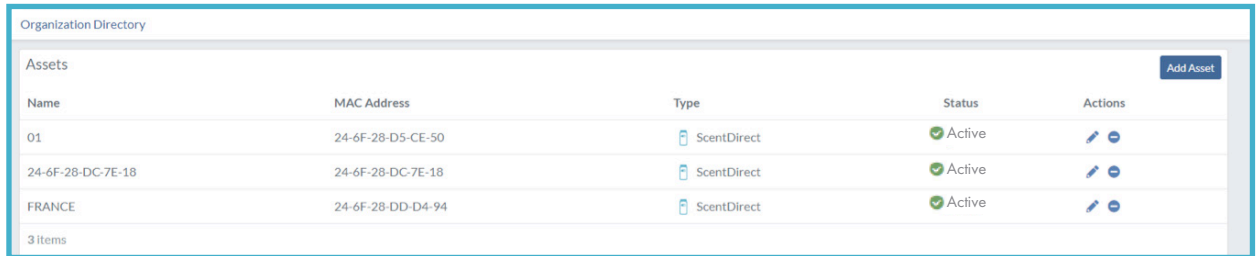
Viewer - Users with viewer access can view device settings, but they can't make changes.



The screenshot shows the ScentConnect interface for a location named 'Furnish 123'. At the top, there is a search bar and navigation tabs for 'Locations' and 'Users'. Below this, a summary row displays three metrics: 4 Assets, 0 Offline, and 0 Off. A 'Create Location' button is visible in the top right of the main content area. The main content is a table with the following data:

Name	Assets	Offline	Off	Timezone	Actions
Sales Floor Back	2	0	0	(EST) America/New_York	[Edit] [Delete]
Sales Floor Front	2	0	0	(EST) America/New_York	[Edit] [Delete]

LOCATION DASHBOARD



The screenshot shows the 'Assets' section of the Location Dashboard. It features a table with the following data:

Name	MAC Address	Type	Status	Actions
01	24-6F-28-D5-CE-50	ScentDirect	Active	[Edit] [Delete]
24-6F-28-DC-7E-18	24-6F-28-DC-7E-18	ScentDirect	Active	[Edit] [Delete]
FRANCE	24-6F-28-DD-D4-94	ScentDirect	Active	[Edit] [Delete]

At the bottom left of the table, it says '3 items'. At the top right, there is an 'Add Asset' button.

The Location Dashboard displays the name, MAC address, device type, and status of each asset in the selected location.

What You Can Do

Users with manager or operator access can edit an asset.

To view detailed information about an asset, click the asset name to access the Asset Dashboard

ASSET DASHBOARD

The screenshot displays the Asset Dashboard for a ScentDirect asset. It is divided into three main sections: Asset Details, Configuration, and Schedule.

- Asset Details:** Shows the asset name "ScentDirect" with a mobile device icon. Below it is a table of key information:

MAC Address	24-6F-28-DD-D4-94
Status	Active
Config Changes	Synced
Telemetry Interval	5 min
Last Reported Time	Sep 28, 2019 4:29:58 PM EDT
- Configuration:** Features two sliders for "Pump Speed" (range 1-3, set at 2) and "Fan Speed" (range 1-10, set at 4). "Cancel" and "Save" buttons are at the bottom.
- Schedule:** Shows a schedule for "Mon, Tue, Wed, Thu, Fri, Sat" from "8:00 AM - 10:00 PM". It also displays "Scent Level: 95%" and "Scent Time: 5 min". Buttons for "Pause" and "Create Scent Event" are present.

The Asset Dashboard displays the asset details, configuration, and schedule for the selected asset.

What You Can Do

From the Asset Dashboard, users with manager or operator access can view asset details, modify asset configuration, and create, modify, or delete a Scent Event.

ASSET DETAILS

The Asset Details section displays the MAC address, status, configuration changes, and last synced time of the selected asset.

This close-up view of the Asset Details section shows the following information:

- Asset Name: ScentDirect (with mobile device icon)
- MAC Address: 24-6F-28-DD-D4-94
- Status: Active (with green checkmark)
- Config Changes: Synced (with green checkmark)
- Telemetry Interval: 5 min (with edit icon)
- Last Reported Time: Sep 28, 2019 4:29:58 PM EDT

ASSET CONFIGURATION

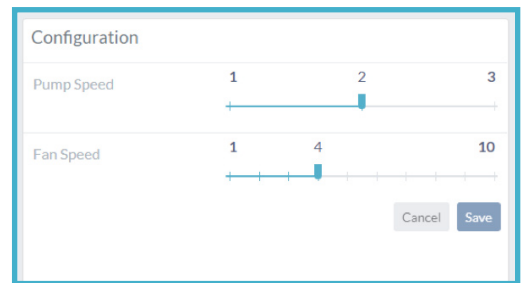
The Configuration section displays the pump speed and fan speed and lets you adjust each for maximum scenting.

Intensity Levels (controlled by the pump) adjust the amount of fragrance being atomized and does not change between scheduled events. You may choose from three speeds: 1 (low), 2 (medium), and 3 (high).

Fan Speed controls the distance the fragrance travels from the system and range from 1 to 10 with higher levels pushing fragrance further from the device. If you change the fan speed manually on your device, you may choose from four speeds: 1, 4, 7, and 10.

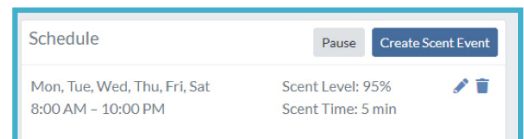
Pump Speed controls the maximum quantity of fragrance available to be diffused from the system. The higher the speed, the greater the fragrance intensity.

Fan Speed assists in pushing fragrance away from the system and into the natural airflow of your business space. The higher the speed, the further the fragrance is pushed into the space.



ASSET SCHEDULE

The Asset Schedule section lets you schedule and manage Scent Events. You may program up to 14 events for each asset and each event can be set to occur on multiple days of the week.



TIP

If the device ever displays an offline status, the first event listed in the schedule will run until a connection is re-established.

CREATING A NEW SCENT EVENT

Users with manager or operator access can create Scent Events with different intensities, start and end times, and scent levels or modify existing Scent Events. Here's how:

Create a New Scent Event

1. Starting at the Location Dashboard, select a location and then the asset you'd like to manage.
2. On the Asset Dashboard, select Create Scent Event.
3. Select the Occurrence (start and end time and days of the week), Scent Level, and Scent Time for the event.
4. Select Create.

Modify an Existing Scent Event

1. On the Asset Dashboard, select the pencil icon to the right of the event you'd like to modify.
2. Choose the Occurrence (start and end time and days of the week), Scent Level, and Scent Time for the event.
3. Select Update.

An Event, also called a Scent Event, refers simply to the moment(s) fragrance is diffused by the device into a space. You can set an event by specifying three attributes for that event: Day(s) of the Week, On Time, and Off Time.

- **Scent Time** - The combined length of the active and resting cycle as measured in minutes.
- **Scent Level** - The percentage of Scent Time that will be active in the Event cycle. A higher scent level means greater fragrance intensity.

You can program up to 14 Events, set each Event to occur on multiple days of the week, and combine, add, delete, review, or change Events.

TIP

To help you start scenting quickly, the following recommended setting are a good place to start:

- **Light Fragrance** = Pump 1, Fan 3, Scent Level 20%, Scent Time 2
- **Medium Fragrance** = Pump 2, Fan 5, Scent Level 50%, Scent Time 5
- **Strong Fragrance** = Pump 3, Fan 10, Scent Level 80%, Scent Time 5

REPLACING THE FRAGRANCE CARTRIDGE

You should know three things before you begin:

- Never pick up or move the device while replacing the fragrance cartridge.
- Always keep the device vertically upright.
- The fragrance oil can damage wood surfaces if spilled.

Follow these instructions to replace the fragrance cartridge safely.

1. Remove the device lid.

Turn the lid counterclockwise (to the left) to unlock and remove it.

2. Carefully unscrew the fragrance cartridge from the lid attached to the underside of the device lid while holding the device lid.

3. Set the old fragrance cartridge aside for disposal.

4. Remove the fragrance cartridge from its box. Set the cartridge on a level surface.

5. Carefully remove the fragrance cartridge lid, and set it aside for disposal.

6. Screw the fragrance cartridge into the device lid on the underside of the device lid. Be sure to keep the fragrance cartridge level to prevent spilling the fragrance oil.

7. Place and lock device lid onto the device.

Set the device lid so that fragrance cartridge sits in the center of the device. Tighten the lid by turning it clockwise (to the right) until you feel the lid click into a locked position.

QUICK-HELP

SCENTAIR BREEZE

TOPIC	QUESTION	ANSWER
<i>Buttons</i>	Why aren't the manual buttons working?	Try pressing and holding the PAUSE button down for 30 seconds to force the device to power off and back on again.
<i>LED Lights</i>	Why do I see a blue light?	The blue light indicates that the system is connected to Wi-Fi.
<i>Fragrance</i>	Why don't I smell any fragrance?	<ol style="list-style-type: none"> 1. First, make sure the fragrance cartridge contains fragrance oil. If not, change the cartridge. 2. Next, confirm that air is coming out of the top of the device when the pump and fan are running. If not, make sure the device is on. 3. Try increasing the pump speed by pressing the Intensity button. 4. If you still aren't able to smell any fragrance, please call our Technical Services.

SCENTCONNECT

TOPIC	QUESTION	ANSWER
Wi-Fi	Why can't I connect to the company Wi-Fi network?	<ol style="list-style-type: none"> 1. First, confirm that your company Wi-Fi network is secure and password protected. 2. Then, make sure the correct password is being used. 3. Finally, check that the Wi-Fi signal strength is good. If the Wi-Fi signal is weak, consider moving the device to another location.
	The company Wi-Fi credentials changed after I set up the device. How do I change them on the device?	<ol style="list-style-type: none"> 1. Hold the PAUSE button for 12 seconds while device is powered on. 2. Then, reconnect to Wi-Fi by following the instructions in Connecting your ScentAir Breeze to Wi-Fi on page 10.
	The device is displaying an OFFLINE status. What do I do?	<ol style="list-style-type: none"> 1. Make sure your local network is working properly. 2. Try re-establishing your Wi-Fi connection. See Connecting your ScentAir Breeze to Wi-Fi on page 10 for instructions.
	Can I use my ScentAir Breeze without being connected to my company Wi-Fi network?	Wi-Fi connectivity is required for advanced scheduling and control features. If never connected to Wi-Fi the ScentAir Breeze will run a default 24/7 factory schedule.
Device Status	The device is displaying an OFF status. What do I do?	Try reconnecting the device to a power source. If that doesn't work, please call Technical Services.
	Why is my device displaying an IDLE status?	When no event is scheduled for a specific time in ScentConnect, the device will display as IDLE. Try scheduling an event. See Asset Schedule under Navigating the ScentConnect Platform on page 15 for instructions.

ABOUT SCENTAIR

ScentAir Technologies, LLC., privately held and founded in 1994, provides best-in-class ambient scent marketing solutions to many of the world's most recognized brands. As the global leader in olfactory marketing, the Company creates memorable impressions for both small businesses and global enterprises, elevating their customer experience through the power of scent. Based in Charlotte, NC, USA, and corporate offices in the United Kingdom, France, Netherlands, China, Hong Kong, and Australia. The Company's 425+ global team members service customers in 119 countries through its dedicated global supply chain and manufacturing operations in North America, Europe, and Asia. ScentAir is committed to the creation of customized scent strategies that boost clients' brand sentiments, customer loyalty, and sales. To learn more, go to ScentAir.com.

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scentair®



Do not discard